

Annual Report on Survey Activity within BIS and its Partner Organisations: 1 April 2009 – 31 March 2010

Background

1. Surveys are a key instrument for evidence-based policy. The survey control unit provides statistical advice and support to survey sponsors across BIS. This helps improve or maintain the quality of the survey related evidence base whilst keeping the burden on business and local authorities to a minimum.
2. The burden on business and local authorities is measured in terms of the cost of completing a survey, known as the compliance cost. Compliance costs are estimated, in monetary terms, as the time taken to complete a survey multiplied by an hourly rate of pay that is dependent on the experience of the person completing the survey. Hourly rates of pay are provided each year by the Office for National Statistics (ONS).
3. The survey control unit in BIS also has a role in improving policy evaluation methods. This includes advising against running a survey where other appropriate methods were available. Thus reducing the overall compliance burden.
4. Since December 2008, the ONS has required all agencies and NDPBs to report their survey activity through their parent Department. Many agencies and NDPBs were not previously aware of survey control and therefore few have the systems or skills in place to comply with ONS's request. There is a work plan to train and coach all BIS agencies, NDPBs and other types of partner organisations that are new to survey control. Work is ongoing to include all partner organisations (currently around 80 in total) in the annual report.
5. In 2009/10, nine partner organisations reported their survey activity to BIS and 14 reported that they do not run surveys. It is expected that more and more partner organisations will start reporting through BIS. As a result, data for partner organisations are not on a consistent basis, and will continue not to be as more join. Therefore, comparisons cannot be made across years or against estimates. It should be noted that while BIS reports on behalf of its agencies and NDPBs, it does not have responsibility for survey control in these organisations.

Summary

6. This submission covers the financial year 2009/10. As BIS does not have responsibility for survey control in partner organisations and as partner organisation data are not on a consistent basis, details for BIS and reporting partner organisations are given separately. Appendix A gives details of all surveys carried out, as well as comparisons with estimates and 2008/09 for BIS surveys. Appendix A also gives an overall total for BIS and its partner organisations. As partner organisation data are not on

7. In recent year there have been fewer large differences between actual and the forecast activity, possibly as a result of increased awareness of survey control procedures and increased coverage of survey activity projections. However, as a result of machinery of government changes, the economic downturn and an increase in partner organisations reporting through BIS, there are large differences between the actual outturn of survey activity in 2009/10 and the projections in the last report.
8. Under the Survey Control procedures, any new regular survey with an annual compliance cost exceeding £50,000 should be referred to the Office for National Statistics for clearance. During the reporting year 2009/10 no BIS surveys have met this criterion.

Compliance Cost

- The total compliance cost of BIS surveys was £1.7 million in 2009/10. This was similar to the estimate, and 11% higher than in 2008/09. This increase is a result of a large number of unanticipated ad hoc surveys in 2009/10 that related to business support during the economic crisis, as well as other large ad hoc surveys.
- For the seven partner organisations that reported through BIS in 2009/10, total compliance cost was £3.1 million. This includes the large National Employers Skills Survey that has a compliance cost of £2.6 million.

Number of Contacts

- The 2009/10 BIS surveys covered 124,000 contacts. This is just over 50% more than in 2008/09 and over double the estimated number. Although the number of contacts for regular surveys fell, there were a large number of contacts made for the unanticipated ad hoc surveys.
- The surveys run by the reporting partner organisations in 2009/10 made 302,000 contacts. This includes the large National Employers Skills Survey that made 175,000 contacts.

Number of Surveys

- There was an increase in the number of surveys run by BIS, up from 30 in 2008/09 to 48 in 2009/10. Although the number of regular surveys fell, there were a large number of unplanned surveys relating to business support in the economic downturn.
- There were 32 surveys run by the reporting partner organisations in 2009/10.

Cost to BIS

- The total cost to BIS (excluding internal staff costs) was £1.9 million in 2009/10. This is an increase of 80% on both 2008/09 and the estimate for 2009/10. This increase is a result the unanticipated ad hoc surveys mentioned above.
- Partner organisation costs totalled around £450,000 in 2009/10.

Regular Surveys

- There were 20 regular BIS surveys in 2009/10. Six fewer than the estimated number and three less than 2008/09. Although there were new regular surveys in 2009/10, some existing regular surveys were discontinued, merged or made ad hoc in 2009/10.
- As a result of there being fewer regular surveys:
 - Total BIS compliance cost of regular surveys was £1.2 million in 2009/10. This was £180,000 less than estimated and £300,000 less than in 2008/09.
 - The number of contacts fell by a third to 45,000. This is 16% less than the estimated number.
 - Regular surveys cost BIS £530,000 (excluding BIS staff costs) in 2009/10. This was around half of the estimated cost and around a third less than in 2008/09.
- The reporting partner organisations ran 10 regular surveys in 2009/10, covering 225,000 contacts. The compliance cost of these surveys was £2.8 million and the cost to the organisations in total was £235,000. This includes the large National Employers Skills Survey mentioned above.

Ad Hoc Surveys

- There were a large number of unanticipated ad hoc surveys carried out in BIS in 2009/10, which related to business support during the economic crisis. As a result, there was a large increase in the number of ad hoc surveys, from 7 in 2008/09 to 28 in 2009/10.
- Due to the large number of ad hoc BIS surveys: the number of contacts made was around 80,000; total compliance cost was £540,000; and the cost to BIS was £1.3 million. All these figures were far higher than 2008/09 and the estimate.
- The 22 ad hoc surveys run by BIS partner organisations made around 77,000 contacts, had a total compliance cost of £293,000 and cost the organisations around £215,000 in total.

ONS-run surveys

9. In addition to surveys sponsored directly by the department, BIS also relies heavily on surveys conducted by the ONS. In 2001/02 the ONS agreed to a major expansion in the International Trade in Services (ITIS) survey, continuing a programme of work started in 2000/01 to provide improved information on exports of services. This information is needed to support the activities of UK Trade and Investment; provide data on exports and imports of services to a wider range of countries; and to improve regional estimates of exports of services. The additional running costs needed for this enhancement were absorbed by the ONS, but the additional compliance costs are divided between ONS and BIS.

Kelly Taylor

Summary of Survey Activity in BIS and Partner Organisations 2009/10

Appendix A1

Table A1: Compliance Cost and Number of Contacts; Actual 2008/09, Estimated 2009/10 and Actual 2009/10 ^{a, b}

Survey Type	Compliance Cost £ thousands			Number of Contacts		
	Actual ^c 2008/09	Estimate 2009/10	Actual 2009/10	Actual ^c 2008/09	Estimate 2009/10	Actual 2009/10
BIS						
Regular surveys	1,469	(1,353)	1,172 ^d	67,703	(53,019)	44,793 ^d
Ad-hoc surveys	69	(361)	540 ^e	13,594	(1,159)	79,233 ^e
Subtotal	1,538	(1,714)	1,711 ^e	81,297	(54,178)	124,026 ^e
POs						
Regular surveys	63	(64)	2,794	10,900	(10,900)	225,414
Ad-hoc surveys			293	35		76,983
Subtotal	63	(64)	3,087	10,935	(10,900)	302,397
All						
Regular surveys	1,531	(1,417)	3,966	78,603	(63,919)	270,207
Ad-hoc surveys	69	(361)	832	13,629	(1,159)	156,216
Total	1,601	(1,778)	4,798	92,232	(65,078)	426,423

Table A2: Number of Surveys and Cost to BIS/Partner Organisations (POs); Actual 2008/09, Estimated 2009/10 and Actual 2009/10 ^{a, b}

Survey Type	Number of Surveys			Cost to BIS/POs £ thousands		
	Actual ^c 2008/09	Estimate 2009/10	Actual 2009/10	Actual ^c 2008/09	Estimate ^f 2009/10	Actual 2009/10
BIS						
Regular surveys	23	(26)	20 ^d	774	(1,005)	531 ^d
Ad-hoc surveys	7	(1)	28 ^e	257	(11)	1,341 ^e
Subtotal	30	(27)	48 ^e	1,030	(1,016)	1,872 ^e
POs						
Regular surveys	5	(5)	10	333	(333)	236
Ad-hoc surveys	1		22			215
Subtotal	6	(5)	32	333	(333)	451
All						
Regular surveys	28	(31)	30	1,107	(1,338)	767
Ad-hoc surveys	8	(1)	50	257	(11)	1,556
Total	36	(32)	80	1,364	(1,349)	2,323

Notes

- Shaded figures are not comparable to actual 2009/10 figures.
- Components may not sum to totals as a result of rounding.
- Actual 2008/09 figures differ to those in the previous report as they no longer include Energy, which was moved to create DECC in October 2008.
- There were less actual regular surveys than estimated in 2009/10 as five surveys were either discontinued or merged and one became ad hoc.
- There were a large number of unanticipated ad hoc surveys in 2009/10 that related to business support during the economic crisis. A large survey (Business Barometer) was moved from regular to ad hoc in 2009/10. There were also two large ad hoc surveys in 2009/10 (Companies Act 2006 Evaluation and Survey of Employers Policies Practices and Preferences Relating to Age).
- There is often insufficient data to accurately forecast BIS cost.

Table A3: Comparison of Estimated and Actual 2009/10 Compliance Cost, Number of Contacts and Cost to BIS/POs, by Directorate/Organisation ^a

Directorate	Estimated 2009/10			Actual 2009/10		
	Compliance Cost (£)	Number of Contacts	Cost to BIS /POs ^b (£)	Compliance Cost (£)	Number of Contacts	Cost to BIS /POs (£)
BIS						
Business	22,914	2,057	85,985	24,544	1,789	175,944
Economic and Policy Analysis	919,030	23,303	133,086	891,340	22,297	186,355
Fair Markets ^c	97,633	6,000	300,000	358,409	63,544	609,275
Innovation and Enterprise ^d	51,413	3,159	91,385	151,973	13,151	463,603
Legal Services	93	8	0	412	34	0
Science and Research	26,997	1,304	160,750	33,750	1,785	119,126
Strategy and Communications	10,372	112	29,050	10,086	420	92,000
UKTI	219,483	18,010	120,000	218,731	18,788	94,000
Universities & Skills	16,456	225	95,989	21,848	2,218	131,989
Unplanned	350,000					
BIS Subtotal	1,714,391	54,178	1,016,245	1,711,092	124,026	1,872,292
Partner Organisations						
Insolvency Service (Agency)	64,230	10,900	333,483	46,150	6,497	57,639
Intellectual Property Office (Agency)				102,025	20,000	0
SABIP (NDPB)				61,452	13,632	68,649
National Measurement Office (Agency)				24,275	3,065	0
UKCES (NDPB) ^e				2,555,347	175,000	2,330
Investors in People (NDPB)				123,653	28,115	0
Office of Fair Trading (Non-ministerial Department)				84,600	33,000	
Postcomm (Non-ministerial Department)				89,196	23,088	322,401
British Hallmarking Council (Executive NDPB)						
Capital for Enterprise Ltd (Executive NDPB)						
Consumer Focus (Executive NDPB)						
Copyright Tribunal (Tribunals NDPB)						
Council for Science & Technology (Advisory NDPB)						
Higher Education Funding Council for England (Executive NDPB)						
Industrial Development Advisory Board (Advisory NDPB)						
Learning & Skills Improvement Service (Other)						
Low Pay Commission (Advisory NDPB)						
National Physical Laboratory (Other)						
Office for Fair Access (Executive NDPB)						
Skills Funding Agency (Agency)						
UK Skills + WorldSkills (Other)						
Waste Electrical and Electronic Equipment Advisory Board (Advisory NDPB)						
PO Subtotal	64,230	10,900	333,483	3,086,697	302,397	451,018
Total	1,778,621	65,078	1,349,729	4,797,789	426,423	2,323,310

Do not run surveys

Notes

- Blank cells are 0 or unknown.
- There is often insufficient data to accurately forecast BIS cost.
- The large differences between estimated and actual 2009/10 figures are due to two large ad hoc surveys (Companies Act 2006 Evaluation and Survey of Employers Policies Practices and Preferences Relating to Age).
- The large differences between estimated and actual 2009/10 figures are due to a large regular survey that has moved to ad hoc and increased in size (Business Barometer) and the large number of ad hoc surveys relating to business support during the crisis.
- Includes the large National Employers Skills Survey.

Survey Activity in BIS 2009/10

Appendix A2

Table A4: Compliance Cost, Number of Contacts, Number of Surveys and Cost to BIS; Actual 2008/09, Estimated 2009/10 and Actual 2009/10^a

Survey Type	Compliance Cost £ thousands			Number of Contacts		
	Actual ^b 2008/09	Estimate 2009/10	Actual 2009/10	Actual ^b 2008/09	Estimate 2009/10	Actual 2009/10
Regular surveys	1,469	(1,353)	1,172 ^c	67,703	(53,019)	44,793 ^c
Ad-hoc surveys	69	(361)	540 ^d	13,594	(1,159)	79,233 ^d
BIS Total	1,538	(1,714)	1,711^d	81,297	(54,178)	124,026^d
Survey Type	Number of Surveys			Cost to BIS £ thousands		
	Actual ^a 2008/09	Estimate 2009/10	Actual 2009/10	Actual ^a 2008/09	Estimate ^e 2009/10	Actual 2009/10
Regular surveys	23	(26)	20 ^c	774	(1,005)	531 ^c
Ad-hoc surveys	7	(1)	28 ^d	257	(11)	1,341 ^d
BIS Total	30	(27)	48^d	1,030	(1,016)	1,872^d

Notes

- Components may not sum to totals as a result of rounding.
- Actual 2008/09 figures differ to those in the previous report as they no longer include Energy, which was moved to create DECC in October 2008.
- There were less actual regular surveys than estimated in 2009/10 as five surveys were either discontinued or merged and one became ad hoc.
- There were a large number of unanticipated ad hoc surveys in 2009/10 that related to business support during the economic crisis. A large survey (Business Barometer) was moved from regular to ad hoc in 2009/10. There were also two large ad hoc surveys in 2009/10 (Companies Act 2006 Evaluation and Survey of Employers Policies Practices and Preferences Relating to Age).
- There is often insufficient data to accurately forecast BIS cost.

Table A5: Comparison of 2009/10 Estimated and Actual Compliance Cost, Number of Contacts and Cost to BIS, by Directorate

Directorate	Estimated 2009/10			Actual 2009/10		
	Compliance Cost (£)	Number of Contacts	Cost to BIS ^a (£)	Compliance Cost (£)	Number of Contacts	Cost to BIS (£)
Business	22,914	2,057	85,985	24,544	1,789	175,944
Economic and Policy Analysis	919,030	23,303	133,086	891,340	22,297	186,355
Fair Markets ^b	97,633	6,000	300,000	358,409	63,544	609,275
Innovation and Enterprise ^c	51,413	3,159	91,385	151,973	13,151	463,603
Legal Services	93	8	0	412	34	0
Science and Research	26,997	1,304	160,750	33,750	1,785	119,126
Strategy and Communications	10,372	112	29,050	10,086	420	92,000
UKTI	219,483	18,010	120,000	218,731	18,788	94,000
Universities & Skills	16,456	225	95,989	21,848	2,218	131,989
Unplanned	350,000					
BIS Total	1,714,391	54,178	1,016,245	1,711,092	124,026	1,872,292

Notes

- There is often insufficient data to accurately forecast BIS cost.
- The large differences between estimated and actual 2009/10 figures are due to two large ad hoc surveys (Companies Act 2006 Evaluation and Survey of Employers Policies Practices and Preferences Relating to Age).
- The large differences between estimated and actual 2009/10 figures are due to a large regular survey that has moved to ad hoc and increased in size (Business Barometer) and the large number of ad hoc surveys relating to business support during the crisis.

Table A6: List of BIS Surveys 2009/10

Directorate	Sponsor	Survey Title	Frequency	Compliance Cost	Number of Contacts	Cost to BIS
Business	Sean Thomas	Control Group for Cross product Monitoring Survey of five Solutions for Business Products	Ad-Hoc	£10,303	1,195	£43,000
Business	Keith Hodgkinson	Evaluation of the Transformational ICT Regional Pilot Programme	Regular	£5,843	300	£21,927
Business	Emma Floyd	Improving the customer experience of publicly funded Business support	Ad-Hoc	£3,667	75	£55,273
Business	NINJ, BOP	Qualitative Interviews Consultancy, New Industry New Jobs, Business Opportunities and Policy Team, Evaluation of Pilot Projects	Ad-Hoc	970	32	5,000
Business	BR1	Sectoral progress on sustainability	Ad-Hoc	£3,760	187	£50,744
Economics and Policy Analysis	Keith Folwell	Annual Minerals Raised Inquiry	Regular	£12,222	1,400	£15,500
Economics and Policy Analysis	Keith Folwell	Building Materials Inquiries	Regular	£1,449	2,808	£107,255
Economics and Policy Analysis	Michael Clark	Business actions to influence consumer demand for low carbon goods and services	Ad-Hoc	£138,627	26	£63,600
Economics and Policy Analysis	Tim Andrews	International Trade in Services	Regular	£739,042	18,063	£0
Fair Markets	Lizzy Hawkins	Anderson Insured Advice - Baseline survey	Ad-Hoc	£28,511	4,000	£41,000
Fair Markets	Steve Michell	Anderson Insured Advice - control pilot survey	Ad-Hoc	£14,255	2,000	£21,000
Fair Markets	Fiona Hodgkinson	Companies Act 2006 Evaluation	Ad-Hoc	£247,080	50,301	£156,275
Fair Markets	Mr Christopher Parish	Export Control Organisation Customer Satisfaction Survey 2009/10	Regular	£7,967	1,618	£0
Fair Markets	Katherine Smith and Robyn Cox	Know Your Consumer Rights pre and post wave campaign tracking survey	Ad-Hoc	£2,615	200	£40,000
Fair Markets	Phil O'Donnell	Peer review of Competition Policy	Regular	£13,319	1,200	£100,000
Fair Markets	BIS and DWP	Survey of Employers Policies Practices and Preferences Relating to Age	Regular	£43,466	4,000	£200,000
Fair Markets	Ian Rutherford	Survey of Pay & Work Rights Helpline	Ad-Hoc	£1,197	225	£51,000
Innovation and Enterprise	Phillip Lacey AU	ASBS 2007 Follow-up Survey (Business Barometer)	Ad-Hoc	£52,760	2,500	£117,500
Innovation and Enterprise	Katrina Reid	CDFI Evaluation	Ad-Hoc	£9,909	2,559	£11,385
Innovation and Enterprise	Ian Drummond	Cross product Monitoring Survey of six Solutions for Business Products	Ad-Hoc	£9,432	1,200	£68,000
Innovation and Enterprise	ED	Early Assessment of Business Link Health Checks	Ad-Hoc	£9,412	600	£30,000
Innovation and Enterprise	Daniel van der Schans	Early assessment of impact of BIS Venture Capital Schemes	Ad-Hoc	£3,227	51	£33,850
Innovation and Enterprise	Heather Sharp	Early stage assessment of the impact of the Enterprise Finance Guarantee (EFG) on recipient firms	Ad-Hoc	£11,645	1,215	£33,231
Innovation and Enterprise	Daniel van der Schans	Mid Cap Finance survey	Ad-Hoc	£5,562	400	£36,800

Directorate	Sponsor	Survey Title	Frequency	Compliance Cost	Number of Contacts	Cost to BIS
Innovation and Enterprise	ED	Mystery Shopping the Early Stages of the Business Link Service	Ad-Hoc	£11,399	2,000	£35,000
Innovation and Enterprise	Daniel van der Schans	SME Finance survey	Ad-Hoc	£17,382	1,250	£57,787
Innovation and Enterprise	Dilip Shah	Social Enterprise Barometer	Ad-Hoc	£15,409	1,000	£26,800
Innovation and Enterprise	James Phipps	Trade Credit Insurance Business Barometer	Ad-Hoc	£3,955	267	£13,250
Innovation and Enterprise	Christine Chamberlain or James Phipps	Trade Credit Insurance Top-up Scheme Exit Survey	Ad-Hoc	£1,881	109	£0
Legal Services	Julie Braithwaite	BERR Legal Prosecution Services - How did we do? - What could we do better?	Regular	£412	34	£0
Science and Research	Simon Bright	Annual Survey of Knowledge Transfer Activities in Public Sector Research Establishments	Regular	£3,831	138	£25,000
Science and Research	Simon Bright	Monitoring the Sustainability of the Public Sector Research Establishments	Regular	£12,455	36	£34,126
Science and Research	Andy Payne	Size and health of the UK space industry	Regular	£15,162	1,115	£60,000
Science and Research	Steve Ringer	UK COST Survey March 2010	Ad-Hoc	£2,303	496	£0
Strategy and Communications	Jan Woods	BIS Stakeholder Satisfaction Survey	Regular	£5,674	320	£70,000
Strategy and Communications	Jan Woods	MORI - Captains of Industry Survey 2009	Regular	£4,412	100	£22,000
UKTI	Heather Booth di Giovanni	Awareness and internationalisation tracking survey	Regular	£27,842	4,500	£5,000
UKTI	Heather Booth di Giovanni	Barriers to UK Businesses in specified overseas markets	Ad-Hoc	£7,825	902	£0
UKTI	Heather Booth di Giovanni	Evaluation of specified UKTI services survey	Regular	£14,438	1,000	£35,000
UKTI	Heather Booth di Giovanni	Evaluation of specified UKTI services survey	Regular	£14,438	1,000	£35,000
UKTI	Heather Booth di Giovanni	Global Entrepreneurs Programme evaluation	Ad-Hoc	£1,600	70	£9,000
UKTI	Heather Booth di Giovanni	High Growth Markets Programme	Ad-Hoc	£4,561	1,057	£10,000
UKTI	Heather Booth di Giovanni	International Trade Support Performance and Impact Monitoring Survey (PIMS)	Regular	£130,502	8,800	£0
UKTI	Heather Booth di Giovanni	Performance and Impact Monitoring Survey (PIMS) Inward Investment	Regular	£4,331	300	£0
UKTI	Heather Booth di Giovanni	Survey of non-user exporters	Regular	£9,228	750	£0
UKTI	UKTI DSO BD Market Analysis	UKTI DSO Survey of Defence Exports	Regular	£3,965	409	£0
Universities and Skills	Peter Nall	Evaluation of "Skills and Procurement" policy	Ad-Hoc	£13,403	2,096	£36,000
Universities and Skills	Emran Mian	Institutional Case Studies	Ad-Hoc	£8,445	122	£95,989
BIS Total				£1,711,092	124,026	£1,872,292

Table A7: Compliance Cost, Number of Contacts, Number of Surveys, and Cost to POs; Actual 2008/09, Estimated 2009/10 and Actual 2009/10 ^{a, b}

Survey Type	Compliance Cost £ thousands			Number of Contacts		
	Actual 2008/09	Estimate 2009/10	Actual 2009/10	Actual 2008/09	Estimate 2009/10	Actual 2009/10
Regular surveys	63	(64)	2,794	10,900	(10,900)	225,414
Ad-hoc surveys			293	35		76,983
PO Total	63	(64)	3,087	10,935	(10,900)	302,397
Survey Type	Number of Surveys			Cost to POs £ thousands		
	Actual 2008/09	Estimate 2009/10	Actual 2009/10	Actual 2008/09	Estimate ^c 2009/10	Actual 2009/10
Regular surveys	5	(5)	10	333	(333)	236
Ad-hoc surveys	1		22			215
PO Total	6	(5)	32	333	(333)	451

Notes

- a. Shaded figures are not comparable to actual 2009/10 figures.
b. Components may not sum to totals as a result of rounding.
c. There is often insufficient data to accurately forecast cost.

Table A8: Comparison of 2009/10 Estimated and Actual Compliance Cost, Number of Contacts and Cost to POs, by Organisation ^a

Directorate	Estimated 2009/10			Actual 2009/10		
	Compliance Cost (£)	Number of Contacts	Cost to PO ^b (£)	Compliance Cost (£)	Number of Contacts	Cost to PO (£)
Insolvency Service (Agency)	64,230	10,900	333,483	46,150	6,497	57,639
Intellectual Property Office (Agency)				102,025	20,000	0
SABIP (NDPB)				61,452	13,632	68,649
National Measurement Office (Agency)				24,275	3,065	0
UKCES (NDPB) ^e				2,555,347	175,000	2,330
Investors in People (NDPB)				123,653	28,115	0
Office of Fair Trading (Non-ministerial Department)				84,600	33,000	
Postcomm (Non-ministerial Department)				89,196	23,088	322,401
PO Total	64,230	10,900	333,483	3,086,697	302,397	451,018

Notes

- a. Blank cells are 0 or unknown.
b. There is often insufficient data to accurately forecast cost.
c. Includes the large National Employers Skills Survey.

Table A9: Status of BIS Partner Organisations not included in Table A8

Organisation	Type	Status
British Hallmarking Council (Executive NDPB)	}	Do not run surveys
Capital for Enterprise Ltd (Executive NDPB)		
Consumer Focus (Executive NDPB)		
Copyright Tribunal (Tribunals NDPB)		
Council for Science & Technology (Advisory NDPB)		
Higher Education Funding Council for England (Executive NDPB)		
Industrial Development Advisory Board (Advisory NDPB)		
Learning & Skills Improvement Service (Other)		
Low Pay Commission (Advisory NDPB)		
National Physical Laboratory (Other)		
Office for Fair Access (Executive NDPB)		
Skills Funding Agency (Agency)		
UK Skills + WorldSkills (Other)		
Waste Electrical and Electronic Equipment Advisory Board (Advisory NDPB)		
Advisory, Conciliation and Arbitration Service (ACAS)	Executive NDPB	Figures not yet available
Arts & Humanities Research Council	Research Council	Not yet contacted
Biotechnology and Biological Sciences Research Council	Research Council	Not yet contacted
British Standards Institution	Private company	Unsure if survey control applies
Central Arbitration Committee	Tribunals NDPB	Awaiting response
Certification Office	Other	Awaiting response
Citizens Advice/Citizens Advice Scotland	Other	Figures not yet available
Community Interest Companies Regulator	Other	Awaiting response
Companies House	Agency	Awaiting response
Competition Appeal Tribunal	Tribunals NDPB	Figures not yet available
Competition Commission	Executive NDPB	Figures not yet available
Construction Industry Training Board	Sector Skills council (Exec NDPB)	Figures not yet available
Economic and Social Research Council	Research Council	Not yet contacted
Engineering and Physical Sciences Research Council	Research Council	Not yet contacted
Engineering Construction Industry Training Board	Sector Skills council (Exec NDPB)	Figures not yet available
Enterprise Insight	Other	Awaiting response
Financial Reporting Council	Other	Unsure if survey control applies
Information Authority	Other	Awaiting response
Insolvency Practitioners' Tribunal	Tribunals NDPB	Not yet contacted
Local Better Regulation Office (LBRO)	Executive NDPB	Awaiting response
Medical Research Council	Research Council	Not yet contacted
National Council for Graduate Entrepreneurship	Other	Awaiting response
Natural Environment Research Council	Research Council	Not yet contacted
OfCom	Public Corporations	Reporting directly to ONS
Prince's Trust	Other	Awaiting response
Research Councils UK	Research Council	Not yet contacted
Science and Technology Facilities Council	Research Council	Not yet contacted
Student Loans Company	Executive NDPB	Awaiting response
UK Accreditation Service	Private company	Unsure if survey control applies
UK Atomic Energy Authority (UKAEA)	Executive NDPB	Awaiting response

Note: Partner Organisations that have closed or are due to close have not been included in this list.

Table A10: List of Partner Organisation Surveys 2009/10 ^a

Directorate	Sponsor	Survey Title	Frequency	Compliance Cost	Number of Contacts	Cost to PO ^a
Insolvency Service	Melanie Charlton	Business Confidence in Enforcement Regime (NoPs)	Regular	£34,412	4,188	£57,586
Insolvency Service	Sarah Barber	Debtors Survey	Ad-Hoc	£5,000	1,000	£0
Insolvency Service	Nick Howard	Evaluation of Council Regulation (EC) No 1346/2000 of 29 May 2000 on Insolvency Proceedings – Evaluation Questionnaire	Ad-Hoc	£487	69	£0
Insolvency Service	Nick Howard	Evaluation of the Cross Border Insolvency Regulations 2006 (SI 2006/1030) - Evaluation questionnaire	Ad-Hoc	£574	40	£0
Insolvency Service	Melanie Charlton	Insolvency Service Creditors survey	Regular	£500	100	£52
Insolvency Service	Andy Barnett	Online Services	Ad-Hoc	£5,177	1,100	£0
Intellectual Property Office	Robin Webb	IP Awareness Survey 2010	Ad-Hoc	£102,025	20000	£0
Investors in People	Kirsty Yates	Captains of Industry Survey (2)	Regular	£7,795	1700	£0
Investors in People	Kirsty Yates	Customer Satisfaction Questionnaire	Regular	£56,303	10000	£0
Investors in People	Kirsty Yates	IIP Performance Tracking	Regular	£48,284	13065	£0
Investors in People	Kirsty Yates	IIP: Managerial Capabilities and Firm Performance	Ad-Hoc	£11,270	3350	£0
National Measurement Office	National Measurement Office	Annual Customer Satisfaction Survey	Regular	£1,513	471	£0
National Measurement Office	National Measurement Office	Can NMO help with training people in the measurement sector?	Ad-Hoc	£4,544	1483	£0
National Measurement Office	National Measurement Office	Section 70 returns	Regular	£15,395	161	£0
National Measurement Office	National Measurement Office	Weights and Measures Training Day	Ad-Hoc	£2,823	950	£0
Office of Fair Trading	Office of Fair Trading		Ad-Hoc	£84,600	33,000	
Postcomm	Rebecca Churchill	Business customer survey 2009	Regular	£64,811	20229	£98,143
Postcomm	Sean O'Hara	Customer Survey 2009	Regular	£9,625	500	£77,913
Postcomm	Peter Swattridge	Determining Affordable Prices for Postal Services	Ad-Hoc	£758	16	£46,345
Postcomm	Rebecca Churchill	Research into the social value of the post office network	Ad-Hoc	£13,729	2307	£100,000
Postcomm	Steven Gibson	Small Pack Customers	Ad-Hoc	£272	36	£0
SABIP	Lucy Wimberley	Intellectual Property enforcement in smaller UK firms	Ad-Hoc	£8,746	1858	£45,649
SABIP	Lucy Wimberley	Survey on proposed changes to IP litigation system on behalf of Lord Justice Jackson review of litigation costs.	Ad-Hoc	£6,465	1500	£11,500

Directorate	Sponsor	Survey Title	Frequency	Compliance Cost	Number of Contacts	Cost to PO^a
SABIP	Lucy Wimberley	Survey on proposed changes to IP litigation system on behalf of Lord Justice Jackson review of litigation costs.	Ad-Hoc	£46,240	10274	£11,500
UKCES	Mark Langdon	National Employer Skills Survey	Regular	£2,555,347	175000	£2,330
PO Total				£3,086,697	302,397	£451,018

Note

a. Blank cells are unknown.